

Module Objectives

Upon completion of this course, the learner should be able to

- understand the special requirements of asylum seekers, refugees and Unaccompanied Minors;
- handle the insecurity of their stay as a decisive factor for the success or failure of the counselling or treatment;
- understand the professional requirements for online offers;
- be aware of the relevance of intercultural barriers and language barriers.

Module Outline

- Introduction
- Unit 9.1: special requirements of asylum seekers, refugees and Unaccompanied Minors
- Unit 9.2: online offers as an opportunity for reaching these clients
- Unit 9.3: professional requirements for online offers

Module 9: ICT based Counselling for Asylum Seekers, Refugees and Unaccompanied Minors

- Many asylum seekers, refugees and Unaccompanied Minors suffer from posttraumatic stress disorder.
- This can be a serious obstacle to integration.
- Online offers are an opportunity to reach them for counselling and therapy.
- The module explains the challenges counsellors and therapists have to cope with.
- The module details what kind of qualification is needed for counsellors and therapists in online counselling for these clients.
- The role of smartphones as consulting tools is described.

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Karin Drda-Kühn – media k GmbH . *Module 9: ICT based Counselling for Asylum Seekers, Refugees and Unaccompanied Minors*. Retrieved on Monday November 25, 2024 from <https://www.ecounselling4youth.eu/online-material/courses/TM111/>



Co-funded by the
Erasmus+ Programme
of the European Union

The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein

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